

Mark St Health Alliance

Last Updated: 29th February 2024

Thank you for choosing Mark St Health Alliance for your chiropractic care. We are committed to protecting your privacy and ensuring the confidentiality of your personal information. This Privacy Policy outlines how we collect, use, disclose, and safeguard your information.

1. Information We Collect:

- Personal Information: We may collect your name, address, phone number, email address, and other contact information to provide you with our chiropractic services.
- Health Information: In the course of providing chiropractic care, we may collect information about your health history, symptoms, examination results, and treatment plans.

2. How We Use Your Information:

- Providing Chiropractic Care: We use your personal and health information to deliver quality chiropractic services, assess your health needs, and develop treatment plans.
- Communication: We may use your contact information to send appointment reminders, health-related information, or updates about our clinic.

3. Information Disclosure:

- We do not sell, trade, or otherwise transfer your personal or health information to outside parties without your consent, except as required by law.
- Unless we are required to provide your information to others for purposes of public safety and law enforcement, your information will only be seen or used by our staff members involved in your care, and to third-party service providers who assist us in delivering our services.

4. Security Measures:

- We take reasonable measures to protect your information from unauthorised access, disclosure, alteration, and destruction.
- Our staff are trained to follow strict privacy protocols, and our electronic systems are secured with encryption and password protection. However, the open nature of the Internet is such that information exchanged via the Internet may be accessed and used by people other than those for whom the data is intended. If you send us any information, including your email address, it is sent at your own risk, as it may not necessarily be secure against interception.

5. Patient Rights:

- You have the right to access, correct, or request the deletion of your personal and health information.
- You may choose to restrict the use of your information for certain purposes.
- We will not discriminate against you for exercising your privacy rights.

6. Cookies and Tracking:

- Our website may use cookies to enhance your browsing experience. You can disable cookies in your browser settings if you prefer not to have them.

7. Links to other Websites / Third Party Websites

When you leave this site, you will be going to a website that is beyond our control. These other websites may collect personal information or other information of users. The Privacy Policy for this site does not apply to any external links or other websites. We encourage you to read the Privacy Policies of any website you link to from this site, especially if you share any personal information.

8. Changes to Privacy Policy:

- We reserve the right to update our privacy policy as needed. Changes will be posted on our website, and you are encouraged to review this policy periodically.

9. Contact Us:

- If you have any questions, concerns, or requests regarding your privacy, please contact our Clinic at Mark St Health Alliance on 02 6557 6227.

By choosing Mark St Health Alliance for your chiropractic care, you agree to the terms outlined in this Privacy Policy. We appreciate the trust you place in us and are committed to maintaining the confidentiality of your information.